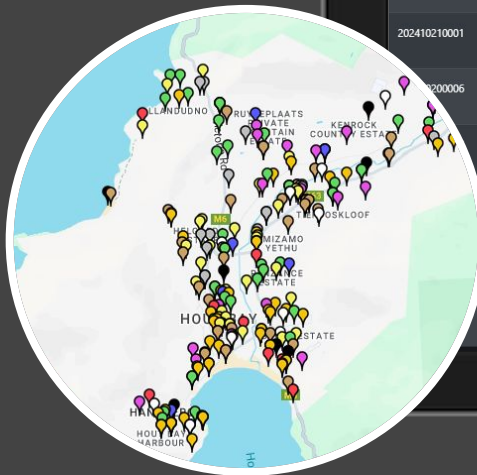


# ReportingHub

One-Stop Intelligent Incident Reporting Solution.

## Solution Overview



REPORTING HUB							
Report Add Contact View Incidents Stats View Users View Criminals Manage Area Admin							
Search Reports <input type="text"/> All							
First Prev 1 2 3 Next Last							
Ref Number	Reported	Reporter	Type	Zone	Start Date	End Date	Contact Method
202410210004	Oct 21, 2024, 10:24 AM	Elizabeth	142 Public Affray (Fighting)	Helgarda	Oct 21, 2024, 9:13 AM	Oct 21, 2024, 9:30 AM	Buzzer
202410210003	Oct 21, 2024, 10:17 AM	Elizabeth	404 Roads Related	Penzance	Oct 21, 2024, 9:27 AM	Oct 21, 2024, 9:30 AM	Call
202410210002	Oct 21, 2024, 8:54 AM	Elizabeth	207 Medical - Other	Harbour	Oct 21, 2024, 7:51 AM	Oct 21, 2024, 8:21 AM	Call
202410210001	Oct 21, 2024, 8:49 AM	Elizabeth	503 Reptile Assistance	Scott Estate	Oct 21, 2024, 7:47 AM	Oct 21, 2024, 8:40 AM	Buzzer
202410200006	Oct 20, 2024, 11:26 PM	Alexandra	128 Hit & Run	Northoaks Estate	Oct 20, 2024, 10:11 PM	N/A	Buzzer
	Oct 20, 2024, 5:05 PM	Esma-eel	207 Medical - Other	Hangberg	Oct 20, 2024, 9:56 AM	N/A	Whatsapp
	Oct 20, 2024, 4:39 PM	Esma-eel	102 Robbery - Street	Hout Bay Main Rd ( IV Circle - Princess Circle )	Oct 20, 2024, 11:51 AM	N/A	Whatsapp
	Oct 20, 2024, 4:24 PM	Esma-eel	515 Suspicious Activity	Hout Bay Main Rd ( Princess Circle - Chapmans Peak Hotel )	Oct 20, 2024, 1:43 PM	N/A	Call
	Oct 20, 2024, 11:17 AM	Esma-eel	202 PVA - Pedestrian Vehicle Accident	Chapmans Peak	Oct 20, 2024, 9:05 AM	N/A	Buzzer

## **Effortlessly collect incident data and member information, without the need for complicated workflows or the hassle of spreadsheets.**

Organisations which work with security and crime data including public and private security companies, City Improvements Districts, safety, fire and emergency response organisations and Neighbourhood Watch organisations just to name a few, face the critical challenge of efficiently managing and reporting incident data, member information, and trends. Reporting Hub offers a robust and user-friendly solution to centralise and optimise these processes.

Our platform allows for rapid incident data collection, real-time geo-spatial analysis, and effortless member management, all designed with ease of use in mind.

# Why Choose Reporting Hub?

Reporting Hub is a strong choice for businesses looking to enhance their reporting and analytics capabilities.

- **Comprehensive Data Insights:** Consolidates data from various sources for a holistic view of your metrics and KPIs.
- **User-Friendly Interface:** Intuitive design easy for all users to navigate and generate reports.
- **Customisable Reporting:** Tailor reports to meet specific needs, to get the most relevant information.
- **Real-Time Data:** Access real-time data to make time-critical decisions.
- **Collaboration Features:** Easily share reports and insights for easy collaboration and communication.
- **Automated Reporting:** Automated reports save time and reduce manual effort.
- **Scalability:** Enhanced scalability for increasing data and user demands.
- **Security and Compliance:** Strong security to protect your data, compliant with relevant regulations.

# The Challenge

Security companies face the critical challenge of efficiently managing and reporting incident data, member information, and trends.

- Fragmented and inefficient incident data management across multiple channels.
- Delays and errors caused by manual processes like spreadsheets and outdated workflows.
- Difficulty in tracking trends and identifying high-risk areas without geospatial insights.
- Challenges in managing and updating member information in real-time.
- Lack of actionable, real-time analytics to support proactive security responses.
- Time-consuming and error-prone reporting processes, reducing overall efficiency.

# The Solution

Reporting Hub offers a low cost, seamless, easy to use, interface via which all incidents, regardless of reporting channel, can be logged by control room operators.

- Sophisticated, customisable data reporting, including heat mapping, to provide invaluable insights for tailoring crime-fighting resources.
- Comprehensive, predefined incident statistic reports can be generated regularly and upon request.
- Built by industry veterans who know what works and what doesn't.
- One simple system means more time for staff to deal with what matters.
- Plug and play: designed for simplicity, requiring minimal, if any, training and is ready right away.
- All incidents, regardless of reporting channel, logged by control room operators

## The Solution



ReportingHub



## Key Use Cases

- **Security Companies / CIDs/ NHWs:** Manage inbound incident information across multiple channels, track offenders, and measure risks by region.
- **Corporate Security Teams:** Use geospatial mapping to track trends, allocate resources, and provide comprehensive reports to stakeholders.
- **Field Security Agents:** Log incidents immediately via the mobile app, ensuring timely and accurate data collection.

# Current Clients

We service CIDs, Security Companies and NGOs.

## CID's:

- <https://pinelandscid.co.za/>
- <https://campsbaycid.org/>
- <https://seapointcid.org/>
- <https://cachetparkcid.co.za/>

## Security Companies:

- <https://zonewatchsecurity.co.za/>
- <https://deepbluesecurity.co.za/>
- <https://mooirivierbeskerming.co.za/>

## NPOs:

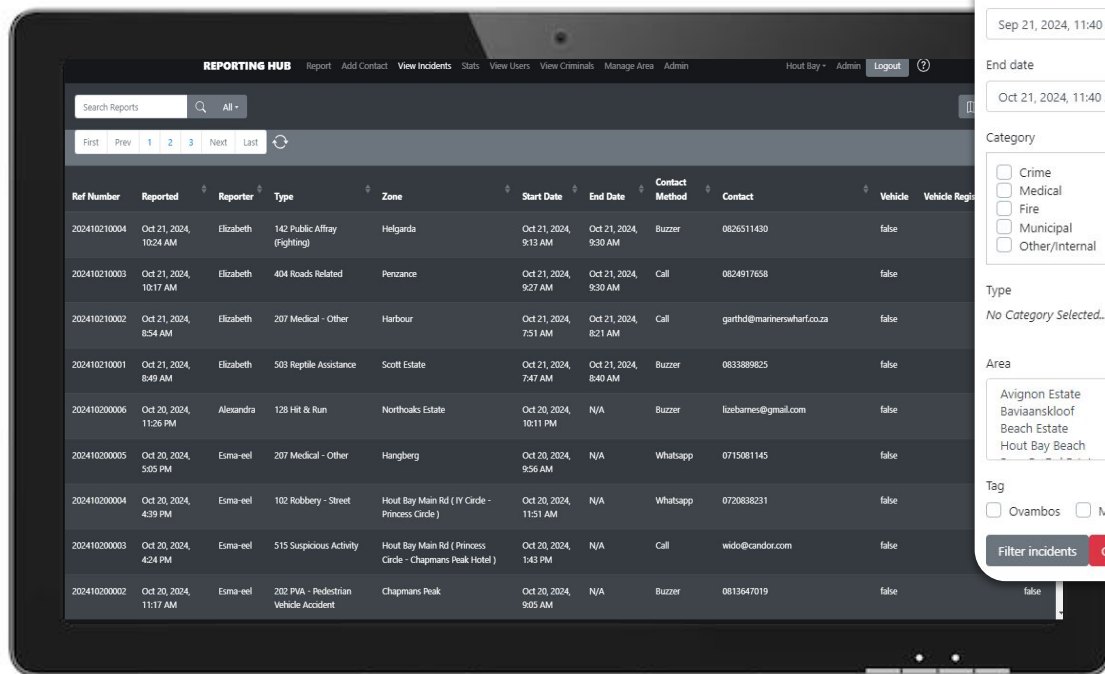
- CCP: <https://www.ccphoutbay.co.za/>
- Enselspruit NHW





All incidents are accessible in a user-friendly format, each with a unique number for easy tracking. You can search by various criteria, apply filters to refine results, and export data in formats that fit your needs.

## FEATURE HIGHLIGHT



Ref Number	Reported	Reporter	Type	Zone	Start Date	End Date	Contact Method	Contact	Vehicle	Vehicle Reg
202410210004	Oct 21, 2024, 10:24 AM	Elizabeth	142 Public Affray (Fighting)	Helgarda	Oct 21, 2024, 9:13 AM	Oct 21, 2024, 9:30 AM	Buzzer	0826511430	false	
202410210003	Oct 21, 2024, 10:17 AM	Elizabeth	404 Roads Related	Penzance	Oct 21, 2024, 9:27 AM	Oct 21, 2024, 9:30 AM	Call	0824917658	false	
202410210002	Oct 21, 2024, 8:54 AM	Elizabeth	207 Medical - Other	Harbour	Oct 21, 2024, 8:51 AM	Oct 21, 2024, 8:21 AM	Call	garth@marinerswharf.co.za	false	
202410210001	Oct 21, 2024, 8:49 AM	Elizabeth	508 Reptile Assistance	Scott Estate	Oct 21, 2024, 7:47 AM	Oct 21, 2024, 8:40 AM	Buzzer	0833889825	false	
202410200006	Oct 20, 2024, 11:26 PM	Alexandra	128 Hit & Run	Northhoks Estate	Oct 20, 2024, 10:11 PM	N/A	Buzzer	lizebarnes@gmail.com	false	
202410200005	Oct 20, 2024, 5:05 PM	Esma-eel	207 Medical - Other	Hangberg	Oct 20, 2024, 9:56 AM	N/A	Whatsapp	0715081145	false	
202410200004	Oct 20, 2024, 4:39 PM	Esma-eel	102 Robbery - Street	Hout Bay Main Rd (IV Circle - Princess Circle)	Oct 20, 2024, 11:51 AM	N/A	Whatsapp	0720838231	false	
202410200003	Oct 20, 2024, 4:24 PM	Esma-eel	515 Suspicious Activity	Hout Bay Main Rd (Princess Circle - Chapmans Peak Hotel)	Oct 20, 2024, 1:43 PM	N/A	Call	wido@candor.com	false	
202410200002	Oct 20, 2024, 11:17 AM	Esma-eel	202 PVA - Pedestrian Vehicle Accident	Chapmans Peak	Oct 20, 2024, 9:05 AM	N/A	Buzzer	0813647019	false	

Filter incidents

Start date

Sep 21, 2024, 11:40 AM

End date

Oct 21, 2024, 11:40 AM

Category

☐ Crime

☐ Medical

☐ Fire

☐ Municipal

☐ Other/Internal

Type

No Category Selected...

Area

Avignon Estate

Baviaanskloof

Beach Estate

Hout Bay Beach

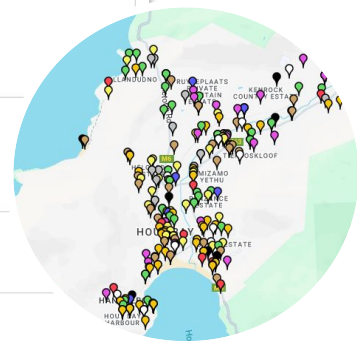
Tag

☐ Ovambos

☐ Mazda Rustler/Ford Bantam crew

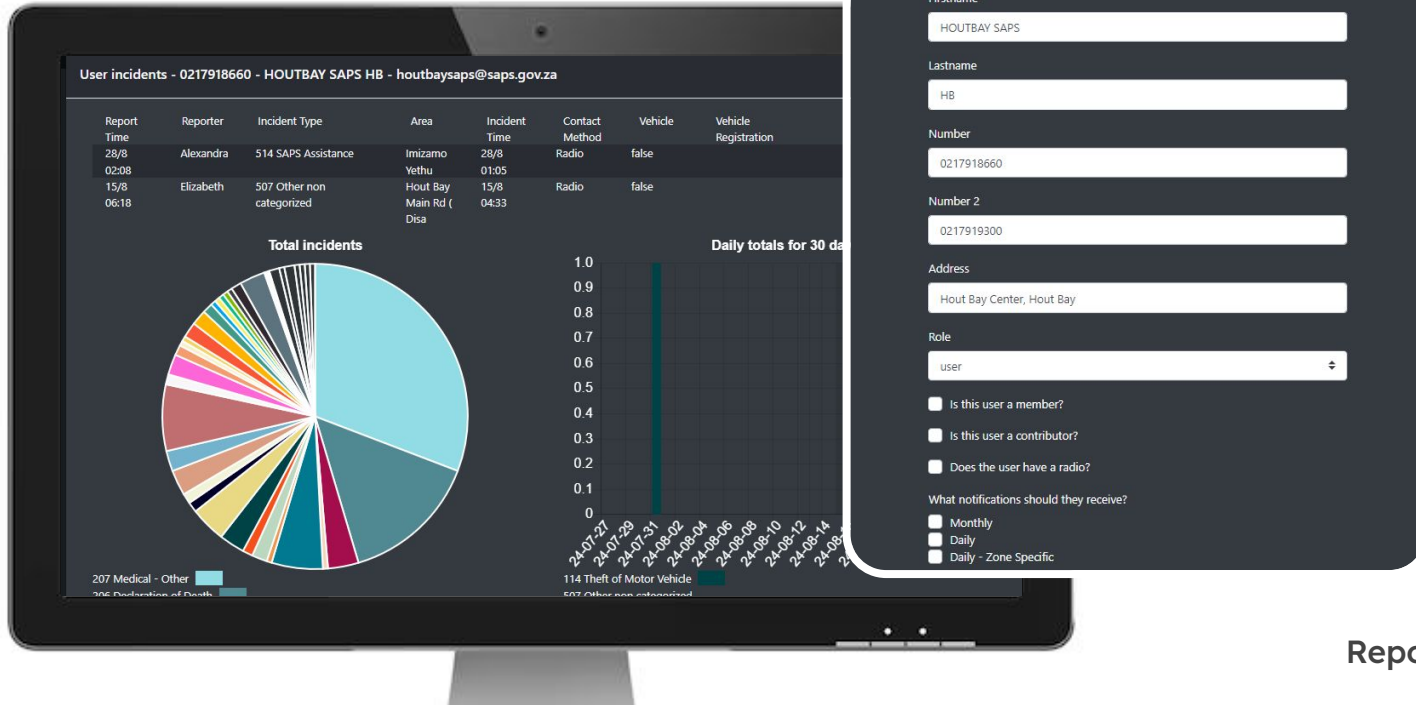
Filter incidents

Clear filters



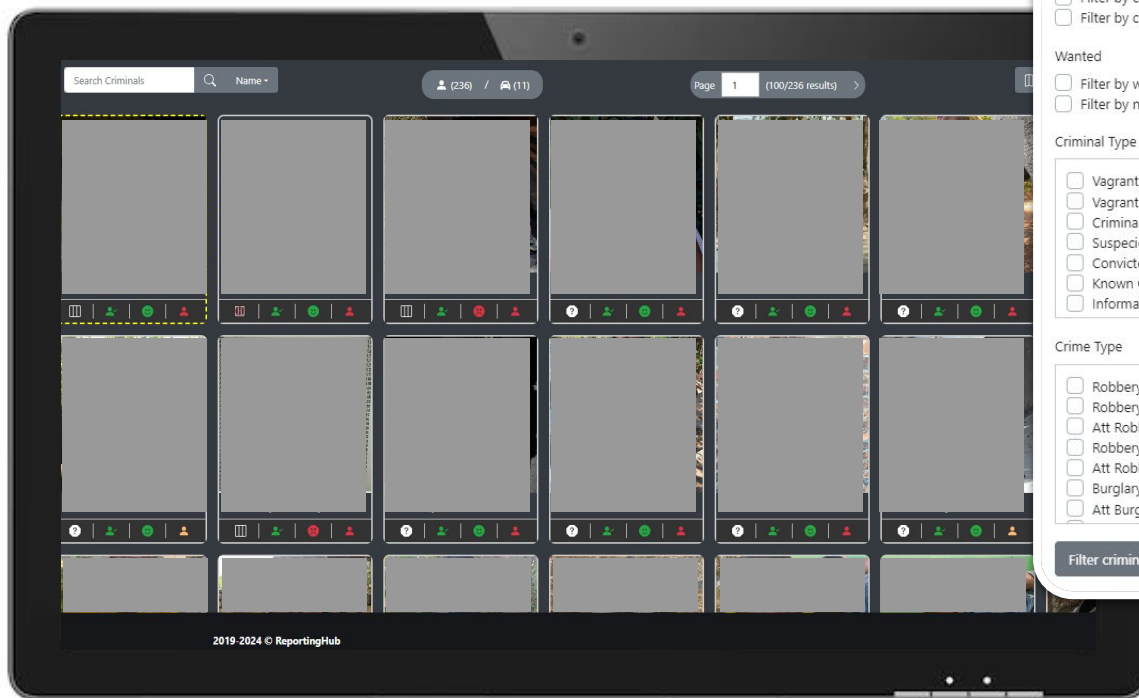
Our system captures detailed insights on each reporter, including report frequency, submission details, membership status, contribution level, and update preferences (daily or monthly). This information provides valuable opportunities to boost engagement and communication.

## FEATURE HIGHLIGHT



Connected to the offenders register, the hub enables one-click search and filtering of criminal profiles by name, crime type, offender category, and more.

## FEATURE HIGHLIGHT



Filter Criminals

Complete/Incomplete

☐ Filter by criminal profile completion

☐ Filter by criminal profile incomplection

Wanted

☐ Filter by wanted criminals

☐ Filter by not wanted criminals

Criminal Type

☐ Vagrant

☐ Vagrant 64

☐ Criminal

☐ Suspicious Person

☐ Convicted Offender

☐ Known Offender

☐ Informant

Crime Type

☐ Robbery - Residential

☐ Robbery - Street

☐ Att Robbery - Street

☐ Robbery - Business

☐ Att Robbery - Business

☐ Burglary - Residential

☐ Att Burglary - Residential

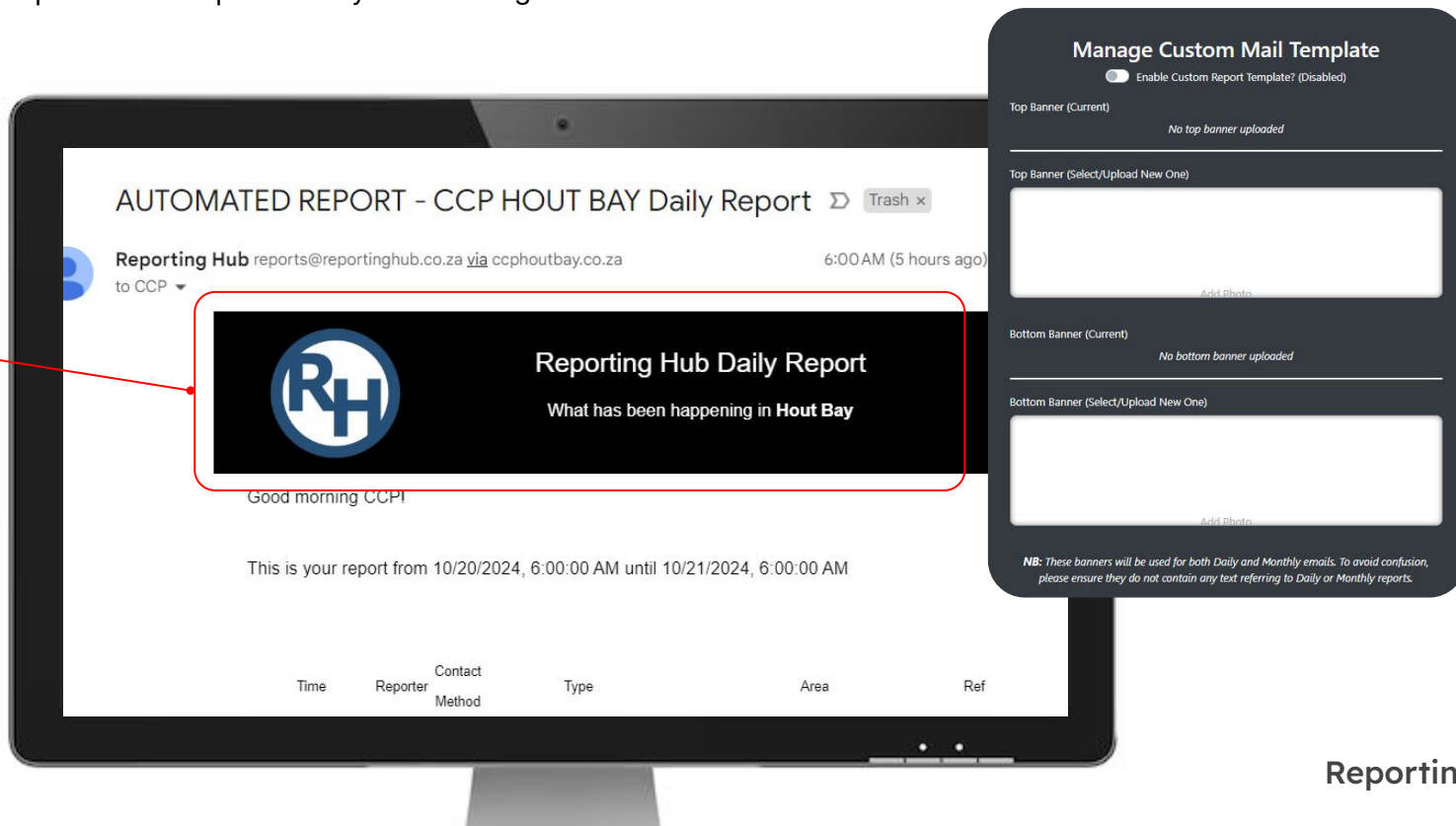
Filter criminals

Clear filters

Daily reports can be easily sent to clients, management, or any individuals you wish to include. This feature is fully configurable, allowing you to personalise reports with your branding.

## FEATURE HIGHLIGHT

Customised  
branding







ReportingHub

These are just a few of the powerful features our reporting hub offers.

There's so much more you can achieve with it!

Discover all the capabilities available to you and unlock the full potential of our platform.

FEATURE HIGHLIGHT

Reference Number 202410210001	Incident Time Oct 21, 2024, 7:47 AM - Oct 21, 2024, 8:40 AM	Incident Type 503 Reptile Assistance		
Reported Time Oct 21, 2024, 8:49 AM	Area Hout Bay	Zone Scott Estate	Address 10 Hugo Ave, Hout Bay, Cape Town, 7806, South Africa	
Reporter elizabeth@ccphoutbay.co.za	Contact 0833889825	Contact Method Buzzer	Info    	3rd Party  OTHER: 103
Response time 0h 13min ?	Linked Criminals/Vagrants There is no linked criminals or vagrants to this report			
Notes 07:47 - Control received a Buzzer Alert From Kirtsy who stated she has a Small snake hat went underneath her car turned up by the wheel, it looks Golden in Colour not certain what type of snake it is. 07:49 - Control informed Snake Catchers to assist, CCP Lorenzo assist. 07:41 - CCP Lorenzo confirmed he checked the car, he unfortunately cannot spot the snake, he advised the resident to run the car for the snake to appear again, if the snake is Visible to call in again but he searched and could not find it, but will try again later.				

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## Features and Technology



## More Features

- **Historical Data Import:** Easily import past data to ensure continuity and comprehensive analysis.
- **Desktop Incident Capture:** Capture incidents with GEO-tagging for precise location tracking.
- **Service and Incident Management:** Efficiently manage both services and incidents in one user-friendly interface.
- **Integration with C3 Notifications:** Our development roadmap includes integration with the City's C3 notifications system for streamlined communication.
- **Proactive Task Scheduling:** Stay ahead with the automated scheduling of essential tasks.
- **Staff Management Tools:** Tailored facilities for managing security, urban, and social staff.
- **Custom Notification Alerts:** Configurable email and SMS alerts keep your team informed in real-time.
- **Comprehensive Reporting:** Generate scheduled reports across all CID departments and utilise crime and heat maps for visual insights.
- **Zone Configuration:** Easily configure the system into area and sector zones for localized management.
- **Documentation Support:** Attach supporting documents and media to incidents for thorough record-keeping.
- **Mobile** Capture incidents on-the-go with GEO-tagging for precise location tracking. (coming soon)
- **Repeat Offender Tracking:** Link offenders to specific crimes and their known associates, enhancing your investigative capabilities for a proactive approach to crime prevention.

## Centralised Incident Management

Log, manage, and query incident data from various sources in real-time eliminating the need for complex workflows and spreadsheets.

- **Log Incidents:** Capture and store incident details on the go.
- **Gather Stats & Track Trends:** Generate instant reports and analyse data trends.
- **Link Repeat Offenders:** Identify and track individuals involved in recurring incidents.

## Geospatial Data Mapping

Link incident data to specific geographic locations.

- **Spatial Querying:** Easily query incident data by location, enabling faster analysis.
- **High-Risk Identification:** Map and measure trends in specific regions, identifying hotspots for preventive action.



# Member Management

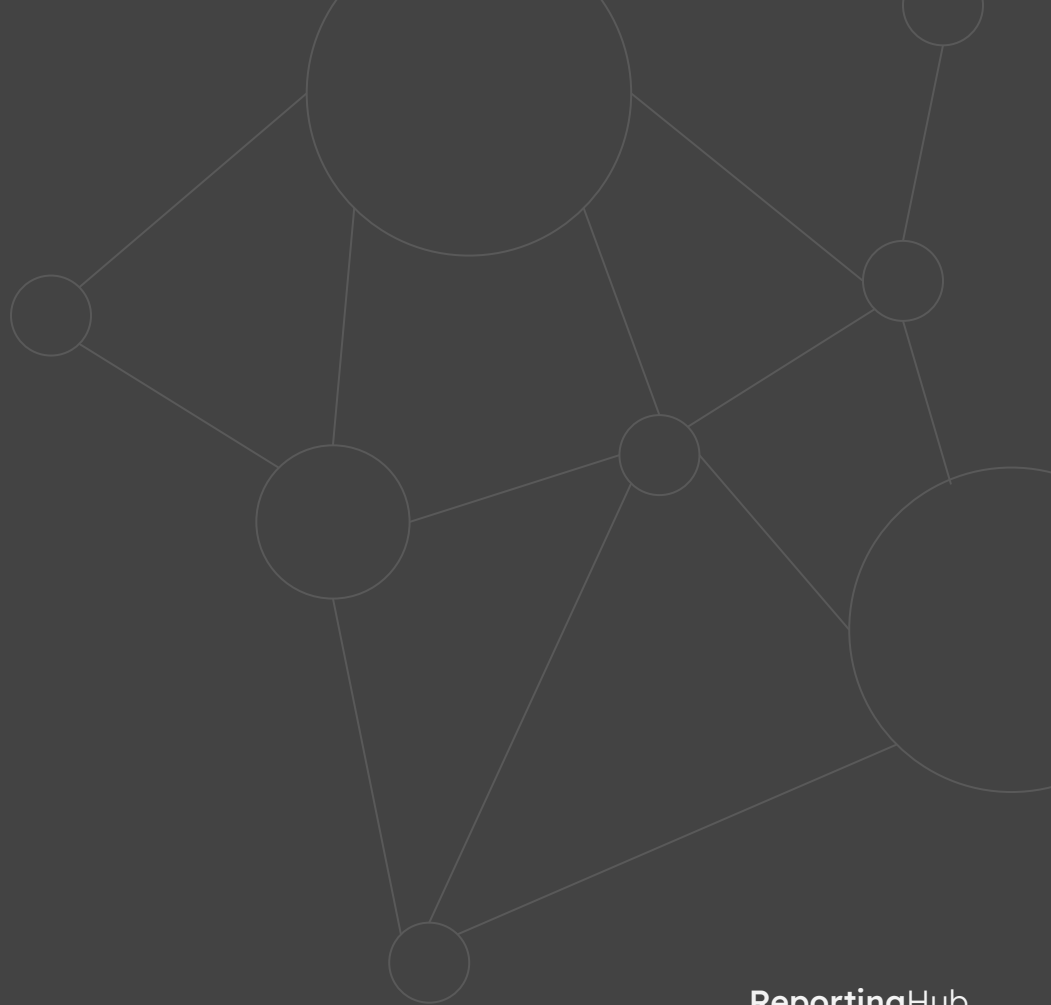
Efficiently managing security team members and clients is crucial for security companies.

- **New Member Capture:** Seamlessly add new member data into the system.
- **Updates & Maintenance:** Effortlessly manage and update existing member profiles in real-time.

# Cross-Platform Accessibility

- **Mobile App for Incident Reporting on the Go** Accessible online and via a cross-platform mobile app, security agents can report incidents in real-time from the field with no time is lost between incident occurrence and data entry.
- **User-Friendly Interface** Designed for simplicity and minimal training, teams can be up and running quickly without disruption.
- **Data Security & Privacy** Built with industry-standard encryption, ensuring all incident reports and member information remain secure, while still being easily accessible for authorised users.

# Pricing



## Pricing Options

NEIGHBOURHOOD WATCH

**R299**

BILLING PER MONTH

*Admins: 1  
Reporter: 1  
Support: Yes*

STARTER

**R999**

BILLING PER MONTH

*Admins: 1  
Reporters: 5  
Support: Yes  
Areas: 1*

PRO

**R2,599**

BILLING PER MONTH

*Admins: 3  
Reporters: 10  
Field Agents: 3  
Support: Yes  
Mobile App Access: Yes  
Areas: 1*

ELITE

**R4,999**

BILLING PER MONTH

*Admins: 1  
Reporters: 25  
Field agENTS: 35  
Support: Yes  
Mobile App Access: Yes  
Areas: 3*

# Feature Comparison

	Neighbourhood Watch	Starter	Pro	Elite
Reporting	✓	✓	✓	✓
Daily reports (Add an extra person for R50 per month)	3	5	15	25
Positive Crime Report	Can be added for an additional R150	Can be added for an additional R150	✓	✓
Urban Maintenance	Can be added for an additional R500	Can be added for an additional R500	✓	✓
Zone (Can be added for an additional R500)	X	X	X	✓
Category Specific email (Can be added for an additional R200)	X	X	X	✓
Repeat Offender	Can be added for an additional R500	✓	✓	✓
Social responsibility team management (Can be added for an additional R750)	X	X	X	✓
Stats	✓	✓	✓	✓
Backend management of area	✓	✓	✓	✓
Setup	R999	R3500	R4950	R9750
Training (Can be added for an additional R1,000 p/hour after)	None	2 hours	3 hours	5 hours

In today's fast-paced security environment, accurate, real-time data collection and analysis are crucial. Reporting Hub offers a **cutting-edge solution** that empowers you to manage incidents more effectively, gain actionable insights from your data, and operate with greater efficiency.

We invite you to explore Reporting Hub and discover how our platform can transform your incident management process. Reach out to us today to schedule a demo or discuss how Reporting Hub can meet your specific needs.

Get in touch

<https://reportinghub.co.za/>

# ReportingHub

One-Stop Intelligent Incident Reporting Solution.